What’s New Webinar – December 2010
Today’s Topics

• ShelterCare Activation Changes
• Offsite Euthanasia Option
• NEW Animal Profile
• NEW Spell Check
• Outcome Release Special Alert Memo
• Added Refund to Refund Receipt Heading
• Added Day of the Week to Animal: Daily Intake Age-Species Crosstab
• Animal Type & Breed added to Person by Operation Detail & Extended
• Animal Inventory Management
• Schedule: Daily Schedule
• Surgery: Spay/Neuter History
• NEW REPORT: Voucher Status
Changes to the PetPoint Application
ShelterCare Activation Changes

• As of January 1, 2011 we have reduced the 7-day enrollment period to 72 hours.

• From Mark Warren, CEO of Pethealth Inc.

“We believe this will provide the proper balance between creating the urgency needed to ensure that your adopters take advantage of the gift of insurance that you are providing them, and the need to have a long enough enrollment period to help cover adoptions that are done at weekend offsite events.”

Dear Alex Barrow:

Congratulations! You’ve adopted Samantha and made a happy pet even happier!

Adopting a pet is a big change for you and your pet, and we are here to help. We want to provide you with peace of mind when it comes to protecting you and your new best friend, which is why Pethealth Humane Society (Demo) is offering you a ShelterCare 30 Day Gift of Insurance - all you need to do is confirm your coverage online. When you arrive home, check your inbox for an email from ShelterCare.

You must confirm your ShelterCare 30 Day Gift of Insurance within 3 days – if you do not confirm YOU WILL NOT have any insurance coverage for your newly adopted pet.
Outcome Euthanasia: Offsite Option

- Just like PetPoint Lite groups, PetPoint SMS groups now have the option to perform Offsite euthanasia, thereby skipping the Care Final Euthanasia screen where the drugs are entered.
- Once the Offsite checkbox is checked you will see a “Performed By” list appear, and you can select the medical personnel who performed the euthanasia.
NEW Animal Profile

• Last month, PetPoint introduced a redesigned Animal Profile.
• Everyone’s goal is to increase the number of successful adoptions and find the best home. By recording more profile and personality information, you’ll be able to match companions and potential families better than ever before.
• A couple of pointers while using the animal profile:
  – Click **Other Animals** to record the animal’s interactions with animals other than dogs & cats.
  – Multi Select from Activity: “I enjoy” “I’m afraid of” and “People describe me as” menus by holding down your Ctrl key while selecting additional choices from the box.
  – The information on the page will be used in PetPoint’s upcoming Pet Match addition to the program due out this spring.
Spell Check

• PetPoint now has added a spell check option on the memo and notes boxes throughout the program.
Outcome Release Special Alert Memo

- PetPoint will now display the Special Alert Memos pop ups upon clicking on the animal record during Outcome Release operations.
At the request of our users, we added the word Refund to the top of the refund receipts.
Reports
Website
Added Day of the Week to Animal: Daily Intake Age-Species Crosstab

• As requested, we have added the day of the week to the Animal: Daily Intake Age-Species Crosstab report as shown below in the red box.

<table>
<thead>
<tr>
<th>Date</th>
<th>Clinic</th>
<th>Owner/Guardian Surrender</th>
<th>Return</th>
<th>Seized</th>
<th>Stray</th>
</tr>
</thead>
<tbody>
<tr>
<td>12/14/2007</td>
<td>Friday</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>12/17/2007</td>
<td>Monday</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>12/18/2007</td>
<td>Tuesday</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>12/20/2007</td>
<td>Thursday</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>12/21/2007</td>
<td>Friday</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td></td>
<td>2</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>
Animal Type & Breed added to Person by Operation Detail & Extended

- There is a new parameter in the Person by Operation and Person by Operation Extended reports.
- You may now select to only show records with an animal on the operation of a specific type and/or breed.
Animal: Inventory Management Parameters

- The Kennel Animal Report has been renamed the Animal: Inventory Management Report.
- Added Animal Memo options (Purple)
- Added Show Holds option (Green)
- Added Group By and Sort By options (Orange)
Animal: Inventory Management Report Results

- There has been information added to the results as well
- Moved the Spay/Neuter to the bottom row on the second row - (Blue)
- Added Emancipation Date (Yellow)
- Added Hold information (Green)
- Stage Change Reason (Red)
- Memo Information (Purple)

<table>
<thead>
<tr>
<th>Animal#</th>
<th>Name</th>
<th>Animal Type</th>
<th>Primary Breed</th>
<th>Age</th>
<th>Color</th>
<th>Intake</th>
<th>Intake Date</th>
<th>Sex</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>A12247078</td>
<td>Suzie Q</td>
<td>Cat</td>
<td>Domestic Shorthair</td>
<td>7y 0d</td>
<td>Blue</td>
<td>Stray</td>
<td>1/18/2011 5:49 PM</td>
<td>F</td>
<td>Cat Condos</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>1/18/2011 5:49 PM</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Hold Information**

<table>
<thead>
<tr>
<th>Hold Start</th>
<th>Hold End</th>
<th>Hold Placed by</th>
<th>Hold for</th>
<th>Hold Released by</th>
<th>Hold Reason</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/28/2011 6:49:00 PM</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Memo Information**

- MemoID: 6771453
- Created By: admin
- Memo Type: Intake
- Memo Review Date: 1/18/2011 6:52:00 PM

**Stage Change Reason**

- Stage Start Date: 1/18/2011 6:54:32 PM
- Stage End Date: 1/18/2011 6:49:00 PM
- Stage Name: Waiting for Pick Up
- Stage Change Reason: owner contacted by vet clinic
Schedule: Daily Schedule

- We have added the email address of the person record attached to any appointment for the Daily Schedule report.

<table>
<thead>
<tr>
<th>Schedule Date</th>
<th>Schedule Type</th>
<th>Appointment Type</th>
<th>Appointment Status</th>
<th>Schedule With</th>
<th>From - To</th>
<th>Duration</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/6/2008</td>
<td>Office Visit</td>
<td>Well Pet Visit - Vaccines</td>
<td>Scheduled</td>
<td>Humphrey, Alice</td>
<td>08:00 - 08:30</td>
<td>30 mins</td>
</tr>
<tr>
<td>P03416590</td>
<td>Thompson, Michael and Melissa</td>
<td>(903) 771-9952</td>
<td>301 Heritage Parkway S</td>
<td>SHERMAN</td>
<td>TX</td>
<td>75092</td>
</tr>
<tr>
<td>A04056075</td>
<td>Matt</td>
<td>Retriever, Golden/Mix</td>
<td>Red</td>
<td>Dog</td>
<td>M</td>
<td>12yrs</td>
</tr>
</tbody>
</table>

*is also itching a lot recently, paws are red*

emthompson 82@yahoo.com
Surgery: Spay/Neuter History

- We have added the microchip number to the Spay / Neuter Surgery History Report as shown below.
New Report: Voucher Status

- For those who use PetPoint for creating Vouchers or Gift Cards, there is a new report: Voucher Status
Thank You